

RULES
FOR THE USE OF THE ELECTRONIC TRANSMISSION SERVICE BOOKING AND ADMINISTRATION
SYSTEM

The electronic transmission service booking and administration system (hereinafter referred to as the '*Electronic System*') is an electronic system operated by AB Amber Grid (hereinafter referred to as the '*Company*') for the provision of information and services online. These Rules for the Use of the Electronic System (hereinafter referred to as the '*Rules*') govern the relations between the System User (hereinafter referred to as the '*User*') that has concluded the Agreement on the Natural Gas Transmission Services or the Natural Gas Balancing Agreement (hereinafter referred to as the '*Agreement*') and the Company in the process of provision of information by the *User* and the transmission service ordering online.

1. PROVISION OF THE SERVICES

How to become a user of the Electronic System

1.1. In order to use the *Electronic System* the *User* must have the Internet access and have the relevant software (a web browser) installed in the *User's* computer.

1.2. The *User* intending to use the *Electronic System* shall submit to the Company an application, in the established form, for the permission to use the *Electronic System* and for the provision of log-in information (hereinafter referred to as the '*Application*').

1.3. The *User* may start using the *Electronic System* upon conclusion of the agreement on the right to use the Electronic System with the Company (hereinafter referred to as the '*Agreement on the Use of the Electronic System*') and upon familiarisation with these Rules. The *Agreement on the Use of the Electronic System* shall state the date from which the *User* is entitled to use the *Electronic System*.

User authentication procedure

1.4. In order to ensure security of the *User's* operations and to check authenticity, the *Company* shall provide to the *User* with the following user name and password:

1.4.1. user name – the unique log-in name (user name) which is used to identify the *User* during the registration in the *Electronic System*, at the beginning of the session;

1.4.2. password – the initial password used to confirm the person's identity during the registration in the *Electronic System*.

1.5. One password shall be assigned for the log-in to the *Electronic System*. The *Company* shall specify the user name and the initial password in the *Agreement on the Use of the Electronic System*.

1.6. Upon connecting to the *Electronic System* for the first time, the *User* shall change the initial password into a new password known only to the *User*.

1.7. In case of loss of password, the *User* may request the *Company* to reset the initial password. On receipt of the request, the *Company* shall reset the initial password immediately. After logging in to the *Electronic System* by means of the reset password, the *User* shall change the password into a new password known only to the *User*.

1.8. The *User* shall safeguard the password, shall not to disclose it to third parties, and in case of loss of the password shall notify the *Company* immediately. Any person who logs in to the *Electronic*

System using the user password shall be deemed to be the *User*. In such a case the *Company* shall not be liable for the provision of incorrect information or other consequences.

2. OTHER PROVISIONS

2.1. The *User* shall be entitled to use the *Electronic System* until the end of the term of the *Agreement on the Right to Use the Electronic System*.

2.2. Data shall be provided to the *Electronic System* in energy units.
